



ITS Canada Annual Conference and General Meeting Cancellation Policy

All cancellations are subject to the following Refund Policy:

1. No refunds will be issued until after the event.
2. Delegate registration cancellations before April 1, 2012, are eligible for a 100% refund.
3. Delegate registration cancellations received after April 1 but before May 11, 2012, are eligible for a 50% refund.
4. Delegate registration cancellations received after May 11, 2011, will not be refunded.
5. Delegate substitutions are allowed at any time, but must be made in writing (email) to the Secretariat (Janneke@itscanada.ca)

ITS / STI CANADA

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