

ITS Canada Annual Conference - Cancellation Policy

All cancellations are subject to the following Refund Policy:

1. No refunds will be issued until after the event.
2. Delegate registration cancellations received before March 11, 2009, are eligible for a 100% refund.
3. Delegate registration cancellations received after March 11 but before April 10, 2009, are eligible for a 50% refund.
4. Delegate registration cancellations received after April 10, 2009, are not eligible for any refund.
5. Delegate substitutions are allowed at any time.