
CANADA 511

A Review and Update

presented to

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ITS Canada – 511 Initiative so far, a two-phased plan

- ◆ **Phase 1** - bootstrapped by ITS Canada
 - 2002-2004
 - » create a “511 Consortium”
- ◆ **Phase 2** - led by the 511 Consortium
 - » secure 511 telephone number allocation for a weather and traveller information service from CRTC, as soon as possible

Canada 511 Consortium Members

September 2005

- Environment Canada
- Transport Canada
- ITS Canada
- Transportation Association of Canada
- Canadian Urban Transit Association
- Council of Deputy Ministers Responsible for Transportation and Highway Safety (all Provinces)



Canada 511 Consortium Objectives

- ◆ Facilitate implementation of Canadian 511 systems
- ◆ Promote consistency amongst deployments
- ◆ Encourage standards in the level of user services, data quality and data availability

Phase 1 – Completed

Phase 2 – almost Completed

- ◆ Canada 511 Consortium established
- ◆ Canada 511 **Development Plan** partially completed – Transport Canada’s “511 Readiness” report
- ◆ CRTC application submitted

Canada 511 Consortium

Current Timeline

2005

- ◆ April – revised application submitted to CRTC
- ◆ July – “Public Notification” period ends
 - comments received from interested parties (telecoms!!)
 - interrogatories requested and granted
- ◆ August – response to interrogatories - by 511 Consortium
- ◆ October – response to comments
- ◆ Winter/Spring – CRTC decision

2006

- ◆ Summer
 - weather information services – launched nationally
 - traveller information services – launched as available



Canada 511 Consortium “issues”

- ◆ What will be the final telecom network design??
- ❖ the Canada 511 Consortium will select a service provider (“511SP”) to the Canada 511 Consortium through an RFP process.
- ❖ The proposals will address network design, detailed routing, location of processing, costs, etc.
- ❖ An RFP for a 511SP is now being prepared.

Canada 511 Consortium “issues”

- ◆ Which organisation will be a telecom’s main point of contact??
- ❖ Arrangements to be negotiated between each of the participating information service providers (the Provinces and Environment Canada) and the Canada 511 Consortium
- ❖ the 511SP could route the toll-free call to an IVR controlled by a province or Environment Canada.

For More Information ...

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