

## **ITS Canada Annual Conference - Cancellation Policy**

All registrations that are cancelled are subject to the following Refund Policy:

1. No refunds will be issued until after the event.
2. Cancellations received before April 4, 2008, are eligible for a 100% refund.
3. Cancellations received after April 4 but before May 2, 2008, are eligible for a 50% refund.
4. Cancellations received after May 2, 2008, are not eligible for any refund.
5. Substitutions are allowed at any time.