

ITS Canada Annual Conference - Cancellation Policy

All cancellations are subject to the following Refund Policy:

1. No refunds will be issued until after the event.
2. Delegate registration cancellations received before April 16, 2010, are eligible for a 100% refund.
3. Delegate registration cancellations received after April 16 but before May 14, 2010, are eligible for a 50% refund.
4. Delegate registration cancellations received after May 14, 2010, are not eligible for any refund.
5. Delegate substitutions are allowed at any time.