



National Capital Region
Hilton Lac-Leamy
3, du Casino boulevard
Gatineau, Quebec, J8Y 6X4

ACGM
ANNUAL CONFERENCE
AND GENERAL MEETING

*Collaboration for better
Connection-smart Highways,
smart Cities, smart Transport*

ITS Canada Annual Conference and General Meeting Cancellation Policy

All cancellations are subject to the following Refund Policy:

1. No refunds will be issued until after the event.
2. Delegate registration cancellations before February 1, 2015, are eligible for a 100% refund.
3. Delegate registration cancellations received after February 1, 2015 but before April 24, 2015, are eligible for a 50% refund.
4. Delegate registration cancellations received after April 24, 2015, will not be refunded.
5. Delegate substitutions are allowed at any time, but must be made in writing (email) to the Secretariat (Janneke@itscanada.ca) with a copy to julie@itscanada.ca

ITS / STI CANADA

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