



### **Will my conference registration fees be refunded?**

All conference fees will be fully refunded automatically to the original credit card used for online registration. If you paid via a cheque, you will need to complete an electronic funds authorization form to receive your refund back electronically. All refunds will receive a credit receipt. If you do not receive a notification by April 10, please contact us.

### **Will my hotel booking be cancelled?**

If you made a hotel room reservation using the ITS Canada 2020 Delta Hotels by Marriott Edmonton South Conference Centre hotel, your booking will be cancelled, and you will receive a direct email from the Delta to confirm the cancellation. If you do not receive notification of hotel room cancellation by April 10, you were not charged at the time of booking, so no refund is required.

### **Presenters: What happens to my abstract? Can it be transferred to next year's conference?**

For now, we will "hold" on to accepted abstracts and at the start of 2021 we will reach out to each presenter to confirm that their submitted abstract is still relevant and that they would still like to proceed.

### **Sponsors: Will my sponsorship be refunded?**

We invite our dedicated sponsors to continue to support the ITS Canada 2021 Annual Conference in Edmonton by transferring your sponsorship to next year. Rates and benefits for 2021 will be the same as for 2020.

If you opt to request a refund for your sponsorship, you will be refunded fully. When the prospectus for ITS Canada 2021 Edmonton is released, all previous sponsors who opt to be refunded will have first option to repeat their original sponsorship package before a full prospectus is released to the general participants.

### **Exhibitors: Will my booth reservation fees be refunded?**

We invite our confirmed exhibitors to continue to support the ITS Canada 2021 Annual Conference in Edmonton by transferring your booth reservation to next year. Rates and benefits for 2021 will be the same as for 2020.

If you opt to request a refund for your booth, you will be refunded fully. When the prospectus for ITS Canada 2021 Edmonton is released, all previous exhibitors who opt to be refunded will have first option to reserve a new booth before a full prospectus is released to the general participants.



## Acknowledgements

We extend a special thank you to the ITS Canada Local Organizing Committee (LOC) for their dedication in planning the Edmonton conference as well as their employers for their support. In particular, we are ever grateful for the significant effort required by the LOC to address the impacts of the coronavirus during February and March, while still continuing to plan for ITS Canada 2020. Your hard work is greatly appreciated!

- **Conference Co-Chairs:**  
Ali McCann, Conduent Transportation  
Erin Davidson, Alberta Transportation
- **Program Co-Chairs**  
Prof. Tony Qiu, University of Alberta  
Janis Chow, City of Edmonton
- **Exhibitor Advisory Committee**  
Jeff Smart, TACEL  
William Greenham, Econolite
- **Sponsorships**  
Janneke van der Zee, ITS Canada
- **Technical Tours**  
Sharon Harper, University of Alberta  
Janis Chow, City of Edmonton
- **AV**  
Yeatland Wong, Stantec  
Janneke van der Zee, ITS Canada
- **Budget Oversight**  
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Janneke van der Zee, ITS Canada
- **Registrations**  
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