



ITSC 2026 Edmonton Refund Policy – May 20-22, 2026

ITS Canada aims to provide a flexible registration process with many options to encourage you to feel confident in registering for ITSC 2026 in Edmonton.

DELEGATE refund policy for event registrations:

- Should your circumstances change and you are unable to attend an event you must advise ITS Canada for ALL cancellation and transfer requests in writing to janneke@itscanada.ca.
- Cancellation requests received prior to **February 13, 2026** will receive 100% of the registration fee refunded
- Cancellation requests received between **Feb 14th to April 17th, 2026** will receive 50% of the registration fee refunded
- No refunds for registrations will be processed after **April 18th, 2026**.

A request to substitute a registration to another attendee will be honored at no cost in writing to janneke@itscanada.ca

EXHIBITOR release policy for ITSC2026:

There will be no refund available if canceled after February 1, 2026. Payment must be received no later than **thirty (30) days from the date of invoice**. Failure to remit will result in the exhibit booth being released.

Refunds

Any refunded amounts will be returned to the same credit card associated with the original transaction. Once processed, it may take 3-7 business days to receive the refund. Original payments received via cheque or direct deposit will be processed electronically via electronic funds transfer back to the original registrant only and within five (5) business days after the conclusion of the event (no later than June 5, 2026).